

WELCOME ALL CATHEDRAL LAKES LODGE GUESTS

COVID -19 SAFETY PLAN

IN AN ENDEAVOR TO CONTROL THE SPREAD OF NOVAL CORONAVIRUS AND COVID -19 CATHEDRAL LAKES LODGE HAS IMPLEMENTED THE FOLLOWING PROTOCOLS AS SUGGESTED BY WORKSAFE BC AND THE PROVINCIAL HEALTH OFFICER.

HERE IS WHAT WE ARE DOING TO INSURE YOU HAVE A SAFE STAY WITH US AND WHAT YOU CAN DO TO HELP US KEEP CATHEDRAL LAKES LODGE FREE OF CORONAVIRUS.

TRANSPORTATION

Drivers are to wear masks and gloves at all times while working. Guests are asked to supply their own masks and gloves if they choose to wear them.

To ensure the safety of our drivers they are asked not to load or touch the guest's luggage.

Whenever possible we will not carry passengers in the front seat of our vehicles and we ask that guests not travelling together leave a vacant seat between them in our trucks.

The drivers will wipe door handles; seat backs and any surfaces passengers have may have touched after passengers leave the vehicles and before new passengers arrive.

We have installed a wash station at basecamp and ask that all passengers wash their hands with soap and water or use the hand sanitizer available before entering the vehicle.

WASHROOMS

We ask that all cabin guests use the washrooms in their own cabins. If you must use the shared washroom facilities in the lodge, we ask that you spray and wipe with a paper towel all the surfaces you have touched before leaving the wash room. Please inform a lodge staff member if the sanitized spray or paper towel supply needs replenishing

BAR AND FRONT DESK RECEPTION AREAS

We ask that guests try and maintain social distancing when ever possible and limit the number of people in the reception area. Please make use of barriers in place when talking or asking for trail information from any lodge staff. Hand sanitizer is available in the reception area and all other areas of the lodge.

DINNING AREA

In order to maintain social distancing in our dining room we will limit the dining room to a maximum of 20 guests. When we are busy this may mean that we will have two servings for dinner. To have two sittings for dinner you will have to limit the time you can spend in the dining room.

To maintain guest distancing only one guest at a time can go to the buffet area. A server will plate your meal for you. There is hand sanitizer on each table and we ask that you use this before you go to the buffet serving area.

We will have dining tables outside in front of the lodge and on the deck. We ask that you make use of this patio dining, weather permitting

KITCHEN

The kitchen area is designated for the kitchen workers only. Guests are asked not to go in the kitchen. Kitchen staff will be limited to 3 people in the food preparation and baking areas to facilitate employee distancing. All food preparation areas will be sanitized on a regular basis during the day and given a thorough cleaning in the evening. All staff working in the kitchen are required to wear masks and gloves when preparing food.

GUEST ROOMS AND CABINS

Staff are asked not to go into the rooms or cabins that are occupied. Cleaning staff will not enter the rooms until 3 hours after the guests have vacated the room or cabin. This means that check in time will not be until 3pm and on the day you leave we ask you to check out of your room or cabin by 9 am. We ask that all guests put the soiled towels and linens and all garbage in the bags provided. Please leave these closed bags outside the cabin or room door. A lodge employee will put the closed bags in the designated areas.

WE THANK YOU FOR YOUR UNDERSTANDING AND COOPERATION